



## Frequently Asked Questions

### **What is New Hope Uganda (NHU)?**

New Hope Uganda is a non-profit mission in Uganda serving primarily fatherless children, but also other oppressed children and adults. Our mission is to bring the Fatherhood of God to the fatherless. The main initiatives of NHU are two primary schools, a secondary school, family groups (for those without living family or caregivers), three community churches, a camp ministry, and training for those wanting to bring the Gospel to their communities. New Hope Uganda consists of three sites, Kasana Children's Center, Kobwin Children's Center, and Musana Camps. To learn more, please go to [newhopeuganda.org](http://newhopeuganda.org).

### **What is New Hope Uganda's mission statement?**

Bringing the Fatherhood of God to the fatherless. (Psalm 68:5-6)

### **How and when did New Hope Uganda start?**

The Ugandan civil wars in the 1980's, primarily in the Luwero triangle, led to an increase in the orphan population in Uganda. Jay Dangers and Jonnes Bakimi laid the groundwork for New Hope Uganda in Luwero starting in 1986 and the ministry was founded in 1988. New Hope Uganda began with 10 orphans and one family group.

### **Is NHU affiliated with any specific denomination or church?**

NHU is not affiliated with any specific denomination. Many different churches have partnered with us in our mission. For more information, please visit Our Beliefs page on our website. [Newhopeuganda.org/our-story/our-beliefs](http://Newhopeuganda.org/our-story/our-beliefs)

### **What is the difference between NHU, New Hope Uganda Ministries (NHUM), NHU UK, and NHU Ministry for Children?**

NHU is the non-governmental organization on the ground in Uganda that has authority over the ministry. NHUM is the USA-based support organization, NHU UK is the UK-based support organization, and NHU Ministry for Children is the Canada-based support organization. All organizations play a vital role in supporting our missionaries from their respective countries, sending teams, and engaging partners in our ministry.

### **How can I support NHU?**

You can support the work of NHU through prayer, service (both domestically and internationally), child sponsorship, and through general financial support. Please contact the support organization within your country for more information about specific partnership opportunities.

### **What are some examples of ways I can volunteer?**

Within the U.S.:

- Data entry
- Group mailing (folding and sealing)
- Graphic design
- Photography
- Videography
- Prayer meeting/ join the prayer request email list
- Host a sponsorship event

- Fundraise for specific items (please contact us for current needs).

Uganda:

You can also go on a short-term mission trip to one of our ministry sites. We can use people with just about any skill set you can imagine: construction, technology, tutoring, videography, photography, mural painting, medical, dental, VBS, and ministry in general. We can work with you to explore how your gifting could help meet a need on the ground in Uganda. Email [teams@newhopeuganda.org](mailto:teams@newhopeuganda.org).

### **How do I set up a trip to visit New Hope Uganda?**

Please email [teams@newhopeuganda.org](mailto:teams@newhopeuganda.org) and we will help you plan your trip!

### **Is New Hope Uganda on social media?**

Yes, we're on Facebook, Twitter, Instagram, and YouTube. You can find our most recent updates through social media. Sharing our posts is also a great way to help spread the word about New Hope Uganda with your friends!

### **What is the best way to financially support NHU?**

The best way to financially support NHU is through an online donation to the general fund. Our needs are constantly changing. It is a blessing for the ministry to have funds readily available to address them. Our secure online donation system reduces the amount of work for our staff, saves on postage, paper, and is the most efficient for you. Within seconds of donating you will receive a tax-deductible receipt in your email with a link to manage your own giving account. We are also happy to process checks or cash if this is your preferred way of giving.

### **Where can I learn more about New Hope Uganda?**

You can learn more on Our Initiatives page or Our Story page. If you would like the whole story, read Jennie Dangers' book, *The Long Road to Hope*. Make a suggested donation of \$15 and we'll send you one!

### **Who do I contact with additional questions?**

We want to hear from YOU! We value your insight and we want to answer your questions because you are part of our team. Don't hesitate to send us an email with comments or questions about anything.

Here is a list that will help you get in touch with the right person:

Comments or concerns for the president – Marissa Svaleson, [marissa@nhum.org](mailto:marissa@nhum.org)

Operations – Steve Agosto, [steve@nhum.org](mailto:steve@nhum.org)

Donations – Lucy Cole, [donations@nhum.org](mailto:donations@nhum.org)

U.S. Sponsorship – Carly Winterstein, [office@nhum.org](mailto:office@nhum.org)

Uganda Sponsorship Office – Jill Pogmore, [sponsors@newhopeuganda.org](mailto:sponsors@newhopeuganda.org)

Applications to join the team in Uganda (Short or long term) – Josiah Dangers, [Josiah@nhum.org](mailto:Josiah@nhum.org)

Finances and bookkeeping – Corinne Mattingly, [Corinne@nhum.org](mailto:Corinne@nhum.org)

Donor Relations – Sharon Segal, [sharon@nhum.org](mailto:sharon@nhum.org)

Donor Relations & Missionary Care Assistant – Nancy Kirsch, [nancy@nhum.org](mailto:nancy@nhum.org)

Marketing – Ty Bloom, [ty@nhum.org](mailto:ty@nhum.org)

Grants – Lisa Latham, [lisa@nhum.org](mailto:lisa@nhum.org)

## **What makes New Hope Uganda unique?**

### **Gospel-Centered Family Care**

Our childcare staff places true orphans and the most at-risk children in families onsite. We also come alongside local impoverished fatherless families through our social worker staff. The gospel is shared both tangibly through our care to the fatherless and we also share the gospel with those we serve.

### **Holistic Christian Education**

Providing Biblically-based education in addition to agricultural training, promoting self-sustainability. We guarantee that every child in our sponsorship program attends our schools and receives medical care.

### **Long-Term Commitment**

Our children remain on sponsorship until they complete their education for their chosen career path. Part of this is our unique Investment Year program which provides the opportunity for 3 internships in between high school and higher education. We also continue relationship with our sons and daughters into adulthood (they do not “age-out” at a specific age).

### **Prevention**

Our ministry has evolved to now address many of the causes of the orphan crisis today through ministries such as Musana Camps and Musana Radio. Through these ministries we teach Biblical Manhood and Womanhood as we see a breakdown of the family at the root of the orphan crisis in Uganda.

### **Equipping for Ministry**

We train local pastors and missionaries to multiply what we are doing in Ugandan and around the world through our Institute for Gospel Transformation.

### **Our Children are Part of the Solution**

After 30 years of ministry we see God’s faithfulness in many transformed lives. Hundreds of our older children are working in successful careers; serving with New Hope Uganda, other ministries, or starting their own ministries.

## **What makes NHU sponsorship unique from other sponsorship programs?**

- Our program is small (600-700 children): This allows to have a more specific focus and for more intentionally in our relationships both with our children, staff, and our sponsors.
- We offer many options: child, special needs, Hope Family (baby ministry), and Ugandan missionary sponsorship.
- Our children do not “age-out”. Each child’s education path is dependent upon their unique situation and so we do not have a specific age of when they will be off our sponsorship program. With that said, it is rare that a child will be on our sponsorship program past the age of 25.

## **What does my child receive through sponsorship?**

- They’re welcomed into the NHU family and learn about their Heavenly Father.
- The cost of their schooling will be covered.
- Necessities such as food, clothing, shelter, hygiene products.

- For the children living in the community, we have childcare extension staff (like social workers) who visit their home to make sure they are being cared for well.
- Letters from their sponsor (we encourage at least 6/year).
- *You have the option of sending Christmas and birthday gifts in addition to your monthly sponsorship. We recommend a gift of about \$20.*

#### **What will I receive as part of my sponsorship?**

- Six letters throughout each year.
- A progress report/report card.
- If you are sponsoring a program or in a non-letter writing sponsorship, you will receive 2-3 newsletters per year in place of letters.

#### **How much is spent on administration?**

The U.S. spends 11.8% on administration and Uganda spends 2% on administration. These costs are necessary for the ministry to meet legal requirements as a non-profit, ensure financial accountability, the ability to hire quality staff, provide things like office supplies/software, and “to find the next sponsor”. We are consistently seeking the proper balance and believe in this healthy God-honoring tension. To learn more about what administration specifically covers and our philosophy as an organization, [click here](#).

#### **Does my donation go directly to the child I sponsor?**

Until your child is past the 10<sup>th</sup> grade or S4 in Uganda, all sponsorship donations are put into one fund that is distributed equally to all sponsored children. This is to ensure that each child receives the same level of care consistently and not dependent upon a sponsor’s payments.

Once a child is past the 10<sup>th</sup> grade, in Uganda this is when a child decides what they would like to do for their higher education. They can either go onto higher level secondary school for 2 more years and then onto university or they may decide to pursue vocational school or an apprenticeship. Because their education costs will greatly vary at this point, we set up separate accounts for each child. Those who choose a university degree may require another sponsor and/or a scholarship from our scholarship fund. With the separate accounts, we can add those additional funds to their account as provided.

#### **How do I send my letters?**

*Please use international postage and mail to:*

New Hope Uganda  
 (Your child’s name)  
 Box 16  
 Luwero, Uganda  
 East Africa

You can also email letters to: [mychild@newhopeuganda.org](mailto:mychild@newhopeuganda.org).

\*\*Please no pictures in email letters.

#### **Why is letter-writing unavailable for Kobwin children?**

Letter writing is unavailable for sponsorship of children at our Kobwin location primarily because this location began as a site where we cared children who were part of Kony’s “Lord’s Resistance Army”.

Because these children were undergoing more intensive care, we had to be more protective regarding the relationships that they had. Currently there are only a handful of older children left who had these traumatic experiences. This fall we will be transitioning to “family sponsorships” at this location.

**Does each child only have one sponsor?**

Many of the children sponsored at \$70/month only have one sponsor. A lot of our children have two sponsors and some whose care is costlier, like our special needs children and those receiving higher education, have several sponsors.

**How can I learn more about my child?**

If you have a specific question about your child, email our sponsorship coordinator Jill Pogmore at [sponsors@newhopeuganda.org](mailto:sponsors@newhopeuganda.org).

**How long will my sponsorship last?**

Our children are with us until they can be independent. For some this will be shortly after secondary school and for others, who pursue higher education, this could be until their mid-twenties. The children we care for have all suffered deep loss, rejection, and broken relationships; so, we encourage people to think seriously before committing themselves to sponsoring such a child. It is another rejection for the children to cope with if they are assigned a sponsor and then shortly afterwards their sponsor quits. Having said that, we appreciate that financial situations can change, and if that happens, we can freely release sponsors from their commitment.